



**JOHN  
LYON**

HARROW-ON-THE-HILL

# **School Coach Service**

**2021 - 2022**

# Welcome

Thank you for taking the time to look at John Lyon's School Coach Service for the 2021-2022 academic year. This is the inaugural version of such a guide, which sets out the wide range of travel options available to the pupils at John Lyon.

Many pupils continue to speak to us about the need for sustainable travel options, and whilst many currently travel via public transport, we recognise that it is just not feasible for all. As such, the School Coach Service is designed to help.

For September 2021 we have made enhancements to the service, in response to both pupil and parent feedback. This includes faster and more direct routes from Ealing and Edgware, as well as new services from Gerrards Cross and Northwood.

This guide provides an overview of the School Coach Service network, and also contains further details including fare and timetable information. All bookings for all routes can be made via the dedicated transport website at **[johnlyon.vectare.co.uk](http://johnlyon.vectare.co.uk)**. This website allows you to enter your postcode, find your closest stop and see bespoke travel information for your son or daughter's journey to school.

As we begin this new service, we are offering bookings on a termly basis as we have done with our existing service for a number of years. In time we hope to also introduce a pay-as-you-go service,

for single journeys or weekly bookings.

When making a booking on the new School Coach Service, the termly fares are simply charged on a credit or debit card at the time of booking. If booking on a mobile device, bookings can also be made using Apple and Android Pay. This means that bookings can be made and paid for in a matter of minutes. This also means that your child doesn't need to carry cash; their name will simply be added to the driver's register.

We hope that you are able to find a travel solution that works for you and your child. If you need any further assistance, or you would like to discuss travel options from areas not currently served by our network, please contact us via the bookings website and we will be pleased to assist.



# Five Star Service



All of our vehicles are modern and easy to board and are operated by the School or our approved operators. This means that they are all regularly maintained to the highest standard, giving you peace of mind that your child is travelling in safety.

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We use dedicated drivers who work on the same route. These drivers get to know the pupils and are subject to an enhanced disclosure and barring service (DBS) check and full MiDAS / CPC training.

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Our School Coach Service network consists of more than 70 coach stops, and interchanges with numerous National Rail, London Underground and London Overground stations.

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It is quick and easy to find your nearest coach stop online, and booking takes only a few minutes, so all of the information you need to arrange travel for your child really is at your fingertips. To find your nearest stop or to book your child's travel visit [johnlyon.vectare.co.uk](http://johnlyon.vectare.co.uk).

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We want to offer you a travel solution that works for you and your child, so if you need any assistance working out the best route to school then please do get in touch. We are always happy to receive your comments on the service or suggestions for new coach stops or routes.

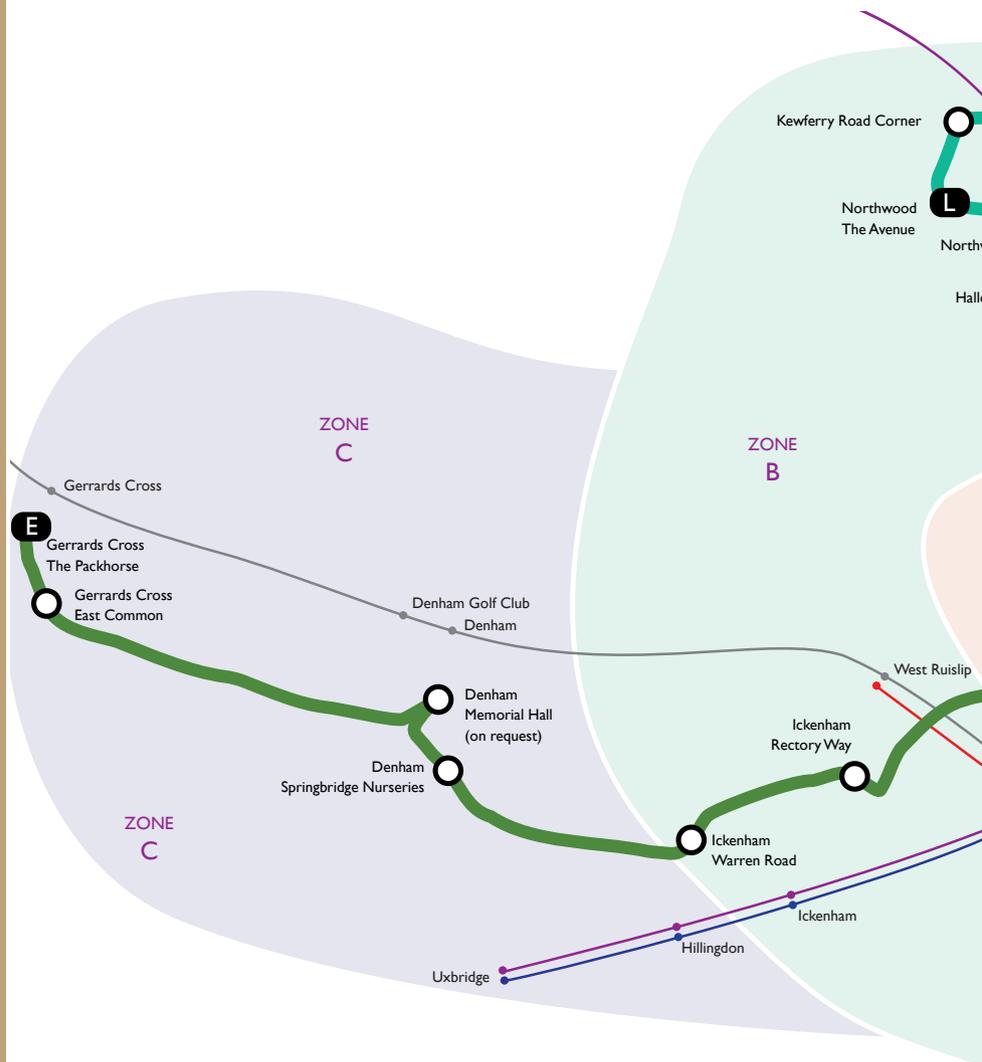
## London Underground, London Overground and National Rail connections

Our School Coach Service integrates with several rail stations at key points across the network. Pupils can interchange from the Bakerloo, Central, District, Northern, Piccadilly, Jubilee and Metropolitan lines of the London Underground, and the network also serves the London Overground and a number of National Rail stations.

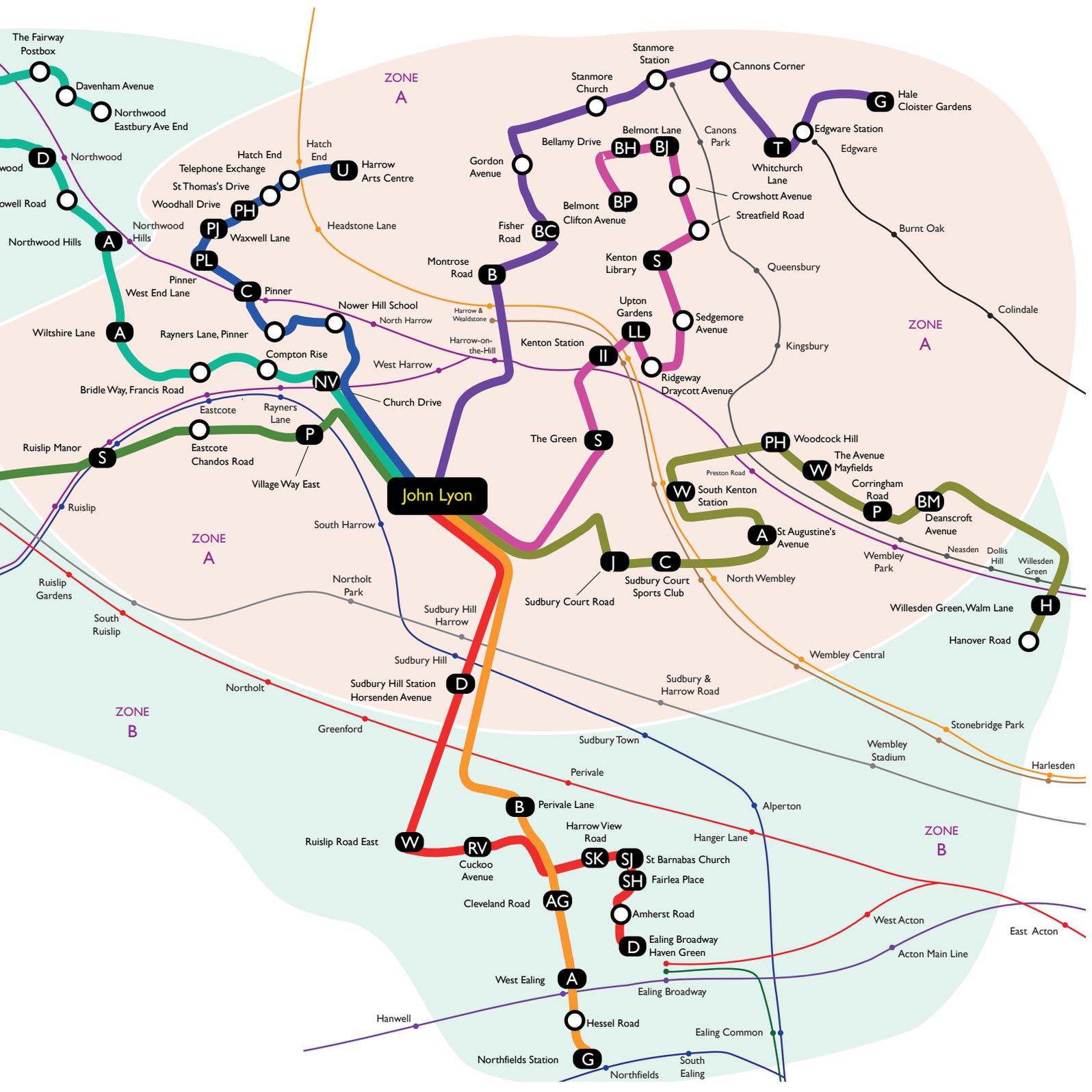
If you would like more detailed, bespoke information about potential journey opportunities that involve travel by rail and then the School Coach Service, please do not hesitate to contact us by using the 'Contact us' form online. Vectare will be able to assist with timetable and journey information and planning. Where possible, we will endeavour to ensure that a guaranteed connection is made between the train and coach, ensuring that the journey is as seamless as possible.

### Further routes

If you cannot find a travel option that works for you and your child, please contact Vectare. They will do their best to ensure that the journey to and from School is as seamless, straightforward and easy as possible. In some instances, it might not be possible for your child to travel to School by coach, in which case, Vectare will register your interest and let you know if we are able to operate a service in the future. Our intention is to increase our School Coach Service substantially over the next few years, to the extent that we can accommodate most parental requests.



School Coach Service		Rail Lines	
	Rt 1 - Ealing Broadway		Bakerloo Line
	Rt 2 - Northfields		Central Line
	Rt 3 - Gerrards Cross		District Line
	Rt 4 - Northwood		Elizabeth Line
	Rt 5 - Hatch End		Jubilee Line
	Rt 6 - Edgware		London Overground
	Rt 7 - Belmont		Metropolitan Line
	Rt 8 - Willesden Green		Northern Line
	Coach stop		Piccadilly Line
	Bus stop letter on the flag in the street		National Rail lines



# Timetables

## 1 - Ealing Broadway

Zone	Stop	AM	PM
B	Haven Green, Ealing Broadway (Stop D)  	07:25	16:53
B	Amherst Road	07:28	16:48
B	Fairlea Place (Stop SH)	07:31	16:45
B	St Barnabas Church (Stop SJ)	07:32	16:44
B	Harrow View Road (Stop SK)	07:35	16:41
B	Cuckoo Avenue (Stop RV)	07:40	16:37
B	Ruislip Road East (Stop W)	07:44	16:34
A	Sudbury Hill Station, Horsenden Avenue (Stop D)  	07:59	16:22
-	John Lyon School	08:20	16:15

## 2 - Northfields

Zone	Stop	AM	PM
B	Northfields Station (Stop G) 	07:28	16:45
B	Hessel Road	07:30	16:43
B	West Ealing (Stop A) 	07:36	16:36
B	Cleveland Road (Stop AG)	07:39	16:34
B	Perivale Lane (Stop B)	07:42	16:32
-	John Lyon School	08:20	16:15

# Timetables

## 3 - Gerrards Cross

Zone	Stop	AM	PM
C	Gerrards Cross, The Packhorse (Stop E)	07:28	16:52
C	Gerrards Cross, East Common	07:31	16:50
C	Denham, Memorial Hall [ON REQUEST]	07:35	16:46
C	Denham, Springbridge Nurseries	07:37	16:44
B	Ickenham, Warren Road	07:41	16:40
B	Ickenham, Rectory Way	07:45	16:37
B	Ruislip Manor Station (Stop S) 	07:52	16:31
B	Eastcote, Chandos Road 	07:56	16:26
B	Village Way East (Stop P)	08:01	16:22
-	John Lyon School	08:20	16:15

## 4 - Northwood

Zone	Stop	AM	PM
B	Northwood, Eastbury Ave End	07:32	16:50
B	Davenham Avenue	07:34	16:48
B	The Fairway, Postbox	07:37	16:45
B	Kewferry Road Corner	07:40	16:43
B	Northwood, The Avenue (Stop L)	07:43	16:40
B	Northwood (Stop D) 	07:46	16:37
B	Hallowell Road	07:50	16:33
B	Northwood Hills (Stop A) 	07:53	16:30
A	Wiltshire Lane (Stop A)	07:56	16:27
A	Bridle Way, Francis Road	08:00	16:24
A	Compton Rise	08:02	16:22
A	Church Drive (Stop NV)	08:03	16:20
-	John Lyon School	08:20	16:15

# Timetables

## 5 - Hatch End

Zone	Stop	AM	PM
A	Harrow Arts Centre (Stop U) 	07:44	16:35
A	Hatch End Telephone Exchange	07:47	16:33
A	St Thomas's Drive	07:49	16:31
A	Woodhall Drive (Stop PH)	07:50	16:30
A	Waxwell Lane (Stop PJ)	07:51	16:29
A	West End Lane, Pinner (Stop PL)	07:53	16:27
A	Pinner (Stop C) 	07:55	16:25
A	Rayners Lane, Pinner	07:58	16:23
A	Nower Hill School	08:00	16:21
-	John Lyon School	08:20	16:15

## 6 - Edgware

Zone	Stop	AM	PM
A	Hale, Cloister Gardens (Stop G)	07:37	16:52
A	Edgware Station 	07:41	16:47
A	Whitchurch Lane (Stop T)	07:45	16:42
A	Cannons Corner	07:48	16:39
A	Stanmore Station 	07:51	16:36
A	Stanmore Church	07:55	16:32
A	Gordon Avenue	07:59	16:28
A	Fisher Road (Stop BC)	08:02	16:25
A	Montrose Road (Stop B)	08:04	16:23
-	John Lyon School	08:20	16:15

# Timetables

## 7 - Belmont

Zone	Stop	AM	PM
A	Belmont, Clifton Avenue (Stop BP)	07:41	16:44
A	Bellamy Drive (Stop BH)	07:43	16:42
A	Belmont Lane (Stop BJ)	07:44	16:41
A	Crowshott Avenue	07:46	16:40
A	Streatfield Road	07:48	16:38
A	Kenton Library (Stop S)	07:51	16:35
A	Sedgemore Avenue	07:54	16:33
A	Ridgeway, Draycott Ave	07:56	16:31
A	Upton Gardens (Stop LL)	07:59	16:28
A	Kenton Station (Stop II) 	08:01	16:27
A	The Green (Stop S)	08:06	16:22
-	John Lyon School	08:20	16:15

## 8 - Willesden Green

Zone	Stop	AM	PM
B	Hanover Road	07:20	17:00
B	Willesden Green, Walm Lane (Stop H) 	07:24	16:56
A	Deanscroft Avenue (Stop BM)	07:37	16:44
A	Corringham Road (Stop P) 	07:42	16:41
A	The Avenue, Mayfields (Stop W)	07:43	16:40
A	Woodcock Hill (Stop PH)	07:46	16:37
A	South Kenton Station (Stop W) 	07:51	16:33
A	St Augustine's Avenue (Stop A)	07:56	16:29
A	Sudbury Court Sports Club (Stop C)	08:02	16:24
A	Sudbury Court Road (Stop J)	08:04	16:22
-	John Lyon School	08:20	16:15

# Fares

Current prices for 2021/22 (prices for 2022/23 will be subject to an inflationary increase and will be published in the Summer 2023)

	Zone A	Zone B	Zone C
Autumn Term 2021			
AM or PM only	£389.97	£414.54	£459.90
AM and PM return	£536.76	£574.56	£650.16
Spring Term 2022			
AM or PM only	£346.64	£368.48	£408.80
AM and PM return	£477.12	£510.72	£577.92
Summer Term 2022			
AM or PM only	£321.88	£342.16	£379.60
AM and PM return	£443.04	£474.24	£536.64

The above fares are based on a flat rate for each journey and reflect the number of School days in each of the three terms. The most cost-effective travel option is for pupils to travel on a return pass each day. All School Coach Service passes are purchased at [johnlyon.vectare.co.uk](http://johnlyon.vectare.co.uk) and are paid for at the time of booking on debit or credit card, or via Apple or Android Pay.



# Terms and Conditions

1. This agreement is made between all those who travel on the School Coach Service, their parents and John Lyon in order to provide safe, comfortable and civilised journeys for all passengers.
2. Arrangements for pupils' journeys to and from School are the responsibility of their parents. To assist with discharging this responsibility, John Lyon provides a School Coach Service.
3. Transport on the School Coach Service must be arranged in advance and paid for via the online booking system.
4. Bookings on the School Coach Service are non-refundable in the event of a pupil failing to travel.
5. Bookings are to be made online via the online booking system at **[johnlyon.vectare.co.uk](http://johnlyon.vectare.co.uk)**.
6. Each pupil for whom an online booking has been made will be added to a passenger manifest detailing the service they travel on, their coach stop and what travel has been paid for.
7. It is the parents' responsibility to inform Vectare, via the 'Contact us' form on the website, if they no longer wish for their child to use the School Coach Service. One full term's notice must be given by a parent prior to the removal of a pupil from the School Coach Service. Failure to give this notice will result in a charge in lieu of notice.
8. No pupil is permitted to travel on the School Coach Service if they are not pre-booked for the coach that they wish to travel on, as they will not necessarily be insured to travel. Other arrangements for journeys to and from School must be made by them or their parents.
9. Pupils who travel on the School Coach Service without permission from John Lyon (i.e. without having pre-booked) will have a standard fare of £20 added to the School account.
10. Pupils must travel to and from John Lyon in full School uniform or a full School tracksuit, unless prescribed otherwise by the School.
11. Good conduct is required at all times. Bullying, shouting, use of foul language, dropping litter, playing music, or any other misbehaviour is not permitted.
12. Except when embarking or disembarking, or when asked to move to a different seat in accordance with condition 14, all passengers must remain seated with their seatbelts fastened correctly.
13. Whilst on a School coach, all passengers must accept without question the authority of a member of John Lyon staff, transport company official, or school prefect, who may require them to obey any reasonable instruction, such as to pick up litter, desist from certain actions or to move to a different seat.
14. Failure to comply with these conditions may result in disciplinary action, including temporary or permanent withdrawal of permission to use the School Coach Service.
15. John Lyon aims for 95% of journeys to operate within the industry window of tolerance of one minute early to five minutes late. However, timings may vary due to traffic conditions or unforeseen circumstances. Drivers will not wait past the scheduled departure time at any coach stop.

Produced by Vectare for The John Lyon School © Vectare 2021

Timetable, route and fare information is correct as of January 2021. This guide is produced for information only. Vectare cannot be held liable for any errors or omissions or for any loss or damages caused, howsoever arising and including consequential losses, as a result of the use of this School Coach Service travel guide. Please note that School Coach Service routes are subject to change.

**John Lyon**

Middle Road  
Harrow-on-the-Hill  
HA2 0HN  
020 8515 9400

**[www.johnlyon.org](http://www.johnlyon.org)**

**@johnlyonharrow**