



Dear Parent,

Year 10 - Year 13

I write to you with news that the portal is now available to purchase your child's device. This is hosted by edde (Education Donation Engine) who are our trusted third-party provider. All new pupils require a device purchased from this portal, as advised previously.

The link to access the edde payment portal is below:

<https://johnlyon.parentportal.biz/>

You will be asked to enter a code to ensure that you are selecting the correct device for your child. Please enter the following code: **JLSSNR24-30**

The School will provide both the set up and device administration service, and your child's new device will then be available to collect from the start of September 2024. The price includes the Active Stylus Pen, case and 3 years of accidental damage and loss insurance.

The portal will be open until 28th June 2024, and all purchases should be made before this point to ensure delivery for September.

If you have any queries, please see the Frequently Answered Questions document attached. If there are any further questions beyond the scope of this, there is a technical support helpline for the online portal which can be accessed at hello@edde.education. Our IT support are available at ITassist@johnlyon.org, and there are further contact details below.

I look forward to welcoming you and your child to John Lyon.

Yours sincerely,

Mr J O Carr
Head of Digital Learning
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